

## **Transcript: VICTORIA**

**Taylor-6029793251344384-5920066030845952**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria, how can I help you? Yes, hon, uh, I was calling to check on my insurance here. Um, I get... Sometimes I get confused on it, uh, and my name is Terry Maynard. Birthday is 10/7/64. Okay. Um, what's the name of the agency you work for? Uh, its H & H & H Staffing, I think is the name of it. H&G Staffing. HG? Uh-huh. Okay. Uh, what's the last four of your social? Uh, well, no,...

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card, this is Victoria, how can I help you?

Speaker speaker\_2: Yes, hon, uh, I was calling to check on my insurance here. Um, I get... Sometimes I get confused on it, uh, and my name is Terry Maynard. Birthday is 10/7/64.

Speaker speaker\_1: Okay. Um, what's the name of the agency you work for?

Speaker speaker\_2: Uh, its H & H & H Staffing, I think is the name of it. H&G Staffing.

Speaker speaker\_1: HG?

Speaker speaker\_2: Uh-huh.

Speaker speaker\_1: Okay. Uh, what's the last four of your social?

Speaker speaker\_2: Uh, well, no,...