

Transcript: VICTORIA

Taylor-6022909834477568-5526982745047040

Full Transcript

Your call may be monitored or recorded... Hello. You've reached Louis... ... for quality assurance purposes. At the beep, you know what to do. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hey. This message is for Louis Johnson. This is Victoria with Benefits on a Card. We administer the medical insurance you have through Surge Staffing. I was able to get a update regarding your prescriptions through PharmaVail. Uh, they were able to figure out the issue. Um, and they also advised you should be expecting a call from your pharmacy, uh, letting you know when the medication is ready for pickup. So I just wanted to make sure that, uh, you know, you were contacted about that. If you have any other questions or concerns, feel free to give us a callback. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one to listen... To leave the number from which you are calling, press pound. Phone number 800-497-4856. If the number is correct, press one to reenter... To send your message with normal delivery, press one to send your... Thank you. Your message has been sent.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded...

Speaker speaker_1: Hello. You've reached Louis...

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_1: At the beep, you know what to do.

Speaker speaker_0: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Hey. This message is for Louis Johnson. This is Victoria with Benefits on a Card. We administer the medical insurance you have through Surge Staffing. I was able to get a update regarding your prescriptions through PharmaVail. Uh, they were able to figure out the issue. Um, and they also advised you should be expecting a call from your pharmacy, uh, letting you know when the medication is ready for pickup. So I just wanted to make sure that, uh, you know, you were contacted about that. If you have any other questions or concerns, feel free to give us a callback. Our phone number is 800-497-4856. We're open

Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: If you're satisfied with the message, press one to listen... To leave the number from which you are calling, press pound. Phone number 800-497-4856. If the number is correct, press one to reenter... To send your message with normal delivery, press one to send your... Thank you. Your message has been sent.