

Transcript: VICTORIA

Taylor-5988102986973184-6276104460091392

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey Victoria, how are you today? Good. How are you? I'm great. My name is Sharon Billinger. So, uh, I- I just got the text about, uh, insurance to come out in 30 days. So, my assignment end last week. So, does that mean that the next assignment I get in the v- over 30 days and they'll start taking from my account? Um, it, it's very well possible. Are you wanting to decline the auto enrollment? Uh, yeah, until I could get a assignment. Okay. Because the way that the benefits work- We can just keep it like that. Yeah, you can just keep it like that until I can get a, a-a-another job. Okay. Because with this- Because they would be on payroll today. Oh, I'm sorry. Go ahead. So, I was just gonna kind of explain how it works with the benefits. Okay. So, what's the name of the agency that you work for? Uh, Mega Force. Okay. So, they go by your first assignment. You have 30 days from the date of your first paycheck to get enrolled into benefits or to decline the auto enrollment. Okay. Once you're outside that 30-day timeframe, you'll have to wait for the company's open enrollment period to get enrolled into benefits. Okay. Okay, great. All right. Thank you for explaining that to me. Yes, ma'am. Have a good one. So, did you want to decline the auto enrollment or just leave it like is? Just leave it like it is until I can get another assignment. Okay. All righty, you have a wonderful day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey Victoria, how are you today?

Speaker speaker_0: Good. How are you?

Speaker speaker_1: I'm great. My name is Sharon Billinger. So, uh, I- I just got the text about, uh, insurance to come out in 30 days. So, my assignment end last week. So, does that mean that the next assignment I get in the v- over 30 days and they'll start taking from my account?

Speaker speaker_0: Um, it, it's very well possible. Are you wanting to decline the auto enrollment?

Speaker speaker_1: Uh, yeah, until I could get a assignment.

Speaker speaker_0: Okay. Because the way that the benefits work-

Speaker speaker_1: We can just keep it like that. Yeah, you can just keep it like that until I can get a, a-a-another job.

Speaker speaker_0: Okay. Because with this-

Speaker speaker_1: Because they would be on payroll today. Oh, I'm sorry. Go ahead.

Speaker speaker_0: So, I was just gonna kind of explain how it works with the benefits.

Speaker speaker_1: Okay.

Speaker speaker_0: So, what's the name of the agency that you work for?

Speaker speaker_1: Uh, Mega Force.

Speaker speaker_0: Okay. So, they go by your first assignment. You have 30 days from the date of your first paycheck to get enrolled into benefits or to decline the auto enrollment.

Speaker speaker_1: Okay.

Speaker speaker_0: Once you're outside that 30-day timeframe, you'll have to wait for the company's open enrollment period to get enrolled into benefits.

Speaker speaker_1: Okay. Okay, great. All right. Thank you for explaining that to me.

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Have a good one.

Speaker speaker_0: So, did you want to decline the auto enrollment or just leave it like is?

Speaker speaker_1: Just leave it like it is until I can get another assignment.

Speaker speaker_0: Okay. All righty, you have a wonderful day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye-bye.