

## **Transcript: VICTORIA**

**Taylor-5965987733356544-6261276230860800**

### **Full Transcript**

... has been forwarded to an automated voice message system. Your call may be monitored or recorded. Quality Assurance Prioritized. Eight, six, four, three, seven, six, six, five, eight, three is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, this message is for Robin . This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 4th of February. It looks like you did select to enroll into a few different plans, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back as soon as possible. Our phone number is 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. Are you still there? If you are satisfied with your mes- To send your message with normal delivery, press one. To send your message with... Thank you. Your message has been sent. Goodbye.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to an automated voice message system. Your call may be monitored or recorded. Quality Assurance Prioritized. Eight, six, four, three, seven, six, six, five, eight, three is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

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