

Transcript: VICTORIA

Taylor-5919856308207616-5624229145821184

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, Victoria. Yeah, I just had a missed... Well, I, you guys called me and then hung up whenever I answered. Oh, okay. Um, do you happen to work through a staffing or temp agency? Um, not currently, but I had applied somewhere so maybe that's why they called and hung up. I'm not sure why they disconnected. It could have been a connection issue, um, but this is for medical insurance if you happen to work through a staffing or temp agency. Oh, okay. Um, wrong number. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, Victoria. Yeah, I just had a missed... Well, I, you guys called me and then hung up whenever I answered.

Speaker speaker_0: Oh, okay. Um, do you happen to work through a staffing or temp agency?

Speaker speaker_1: Um, not currently, but I had applied somewhere so maybe that's why they called and hung up.

Speaker speaker_0: I'm not sure why they disconnected. It could have been a connection issue, um, but this is for medical insurance if you happen to work through a staffing or temp agency.

Speaker speaker_1: Oh, okay. Um, wrong number. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.