

## **Transcript: VICTORIA**

**Taylor-5905999360737280-5010700274548736**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Victoria. How can I help you? Uh, how you doing? Good, how are you? Really good. How can I help? Uh, my name is Samba. I called, uh, on the second, January second. Uh, I called for my employment, so I wanna draw my account. Okay. And right now, I don't see the letter. He told me about seven business days, so on the second, and today is the 15th. Okay. What's the name of the agency you work for? I work for, uh, Lion, Lion Magnus. Is that the name of the agency? What agency? The staffing agency that you work for? Oh, is it Temporary Service? Yes. Oh. Okay, I found out the number. I'll call you back. Okay.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card, this is Victoria. How can I help you?

Speaker speaker\_2: Uh, how you doing?

Speaker speaker\_1: Good, how are you?

Speaker speaker\_2: Really good.

Speaker speaker\_1: How can I help?

Speaker speaker\_2: Uh, my name is Samba. I called, uh, on the second, January second. Uh, I called for my employment, so I wanna draw my account.

Speaker speaker\_1: Okay.

Speaker speaker\_2: And right now, I don't see the letter. He told me about seven business days, so on the second, and today is the 15th.

Speaker speaker\_1: Okay. What's the name of the agency you work for?

Speaker speaker\_2: I work for, uh, Lion, Lion Magnus.

Speaker speaker\_1: Is that the name of the agency?

Speaker speaker\_2: What agency?

Speaker speaker\_1: The staffing agency that you work for?

Speaker speaker\_2: Oh, is it Temporary Service?

Speaker speaker\_1: Yes.

Speaker speaker\_2: Oh. Okay, I found out the number. I'll call you back.

Speaker speaker\_1: Okay.