Transcript: VICTORIA
Taylor-5896789077704704-5304931242917888

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for, uh, Quinn Burling. This is Victoria with Benefits and a Card. We administer medical insurance for Surge, uh, Staffing. Um, and we did attempt to send you your ID card for your medical plan with them, uh, but it was returned back to us, so we just wanted to verify your mailing address. Um, if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, this message is for, uh, Quinn Burling. This is Victoria with Benefits and a Card. We administer medical insurance for Surge, uh, Staffing. Um, and we did attempt to send you your ID card for your medical plan with them, uh, but it was returned back to us, so we just wanted to verify your mailing address. Um, if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.