

Transcript: VICTORIA

Taylor-5876588906463232-6552237107232768

Full Transcript

Thank you for calling Benefits for the Card. This is Victoria. How can I help you? Hi Victoria. This is me again. What happened is this. I just started my job at Robert Half, okay? They said I only have, like, 30 days to add 401benefits so they gave me this number to call. Is that the right number to call? I'm trying to add 401benefits for my, for my Robert Half account. Okay. Again, this... we don't have 401's. Another thing, Robert Half used to be a client of ours for medical insurance. We used to administer their medical insurance but we no longer work with them, so they gave you the wrong number. Okay. Okay, thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits for the Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi Victoria. This is me again. What happened is this. I just started my job at Robert Half, okay? They said I only have, like, 30 days to add 401benefits so they gave me this number to call. Is that the right number to call? I'm trying to add 401benefits for my, for my Robert Half account.

Speaker speaker_0: Okay. Again, this... we don't have 401's. Another thing, Robert Half used to be a client of ours for medical insurance. We used to administer their medical insurance but we no longer work with them, so they gave you the wrong number.

Speaker speaker_1: Okay. Okay, thank you.