

Transcript: VICTORIA

Taylor-5871621146198016-5872586238771200

Full Transcript

Your call has been forwarded to Voice Chat. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Jada. This is Victoria with Benefits on a Card. We administer medical insurance for BT, uh, SF and we did receive a enrollment form that you signed and dated on the 24th of February. Um, we just have a couple of questions about what you selected on the form. Uh, we're unsure if you're wanting, um, coverage for, uh, just yourself or if you're wanting coverage for, uh, you and your child. It looks like on the form, on some of the benefits, you selected the family, uh, coverage level, which would also include a spouse. Um, so as of right now, what we have enrolled you- enrolled you into, um, is going to be the, uh, virtual primary care dental vision, behavioral health and the ID experts for employee plus child. And then, for employee only, we have enrolled you into the short-term disability, the term life, critical illness, the group accident, the MEC, uh, TeleRx as well. So, if this is not what you're wanting, um, or if you are wanting to add a spouse onto your enrollment, just give us a call back as soon as you can so that we can make these adjustments for you. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to Voice Chat.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Jada. This is Victoria with Benefits on a Card. We administer medical insurance for BT, uh, SF and we did receive a enrollment form that you signed and dated on the 24th of February. Um, we just have a couple of questions about what you selected on the form. Uh, we're unsure if you're wanting, um, coverage for, uh, just yourself or if you're wanting coverage for, uh, you and your child. It looks like on the form, on some of the benefits, you selected the family, uh, coverage level, which would also include a spouse. Um, so as of right now, what we have enrolled you- enrolled you into, um, is going to be the, uh, virtual primary care dental vision, behavioral health and the ID experts for employee plus child. And then, for employee only, we have enrolled you into the short-term

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