

Transcript: VICTORIA

Taylor-5785542785449984-5859044238508032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on the Card. This is Victoria. How can I help you? Hey. Yes, miss. Uh, well, I got a message a-a-about um... Uh, let me check just a second. Oh, yes. Um, it's about some benefit, uh, after the, uh, the first payment. So I want, uh, to get a paycheck already in, uh, Commerce. And this, uh, next Friday I'm gonna pick another check in, uh, Montebello office. So I don't know, uh, which kind of benefits, uh, do I have. This is for, uh, medical insurance if you work through like a staffing or temp agency. Oh, that's it. That's it. Because yes, I have only worked a, a few days, uh, in, in the jobs that, uh, I have got, uh, through your agency. So yeah, I don't know. Yeah. 'Cause I w- Okay. I'm gonna get- Yes. I work only one day in, in one place that, uh, Commerce send me and then, uh, Whittier, uh, sent me, I mean, Montebello to another, uh, uh, place, uh, factory, a warehouse. And I, uh, only worked that, uh, uh, one day and that's it. So I don't know. Okay. Yes, sir. Like I said, this is for the medical insurance being offered through the staffing agency. Oh, that's it. Oh, okay. Perfect, miss. Thank you. You're welcome. You have a wonderful day. You too. Thank you. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on the Card. This is Victoria. How can I help you?

Speaker speaker_2: Hey. Yes, miss. Uh, well, I got a message a-a-about um... Uh, let me check just a second. Oh, yes. Um, it's about some benefit, uh, after the, uh, the first payment. So I want, uh, to get a paycheck already in, uh, Commerce. And this, uh, next Friday I'm gonna pick another check in, uh, Montebello office. So I don't know, uh, which kind of benefits, uh, do I have.

Speaker speaker_1: This is for, uh, medical insurance if you work through like a staffing or temp agency.

Speaker speaker_2: Oh, that's it. That's it. Because yes, I have only worked a, a few days, uh, in, in the jobs that, uh, I have got, uh, through your agency. So yeah, I don't know. Yeah. 'Cause I w-

Speaker speaker_1: Okay. I'm gonna get-

Speaker speaker_2: Yes. I work only one day in, in one place that, uh, Commerce send me and then, uh, Whittier, uh, sent me, I mean, Montebello to another, uh, uh, place, uh, factory, a warehouse. And I, uh, only worked that, uh, uh, one day and that's it. So I don't know.

Speaker speaker_1: Okay. Yes, sir. Like I said, this is for the medical insurance being offered through the staffing agency.

Speaker speaker_2: Oh, that's it. Oh, okay. Perfect, miss. Thank you.

Speaker speaker_1: You're welcome. You have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.