

Transcript: VICTORIA

Taylor-5765032850931712-6671284841922560

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Tamika. This is Victoria with Benefits and a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 4th of April. Um, it looks like on the form you did select a couple different things to enroll into, um, as well as a couple different coverage levels. Um, I see for things like critical illness and group accident, you selected for you and your spouse and then, um, the term life and the behavioral health for you and your family. Mm, then the VIP Plus, uh, disability and the 300X for employee only. Um, I do not see any dependents listed. Um, so we just need to verify who you're wanting the coverage for. If you are wanting to carry a child or children, um, as well as a spouse, we will need their names, date of births and full Social Security numbers in order to add them on. Um, so if you'll just give us a call back. Our number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Tamika. This is Victoria with Benefits and a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 4th of April. Um, it looks like on the form you did select a couple different things to enroll into, um, as well as a couple different coverage levels. Um, I see for things like critical illness and group accident, you selected for you and your spouse and then, um, the term life and the behavioral health for you and your family. Mm, then the VIP Plus, uh, disability and the 300X for employee only. Um, I do not see any dependents listed. Um, so we just need to verify who you're wanting the coverage for. If you are wanting to carry a child or children, um, as well as a spouse, we will need their names, date of births and full Social Security numbers in order to add them on. Um, so if you'll just give us a call back. Our number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time.

Thank you and have a wonderful day.