

Transcript: VICTORIA

Taylor-5747019004690432-6053273090572288

Full Transcript

Your call has been recorded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ryan. This is Victoria with Benefits and a Card. We administer the medical insurance being offered through MAU. Um, and we did receive a enrollment form that you signed and dated on the 2nd of April requesting coverage, uh, through MAU. We have a couple of questions regarding the form. Um, it looks like you selected two different medical plans to en- enroll into, um, and for two different coverage levels for that. So, we need to verify which plan you're wanting, um, and if you want it for Employee Plus Children or Employee Plus Family. Um, also I'm noticing here that we are missing your, uh, dependent children's socials. Um, so, uh, as of right now, went ahead and just put all zeros for the socials on your dependent children. Uh, but we will need those as well. So, since we're unsr- we are unsure, here's what we're gonna do, um, in the meantime. So, I am gonna enroll you into the Insure Plus Enhanced for Medical. I'm gonna do that for, um, employee and children at this time. Now, if you are wanting to add your spouse onto the medical, just call us back so we can make an adjustment for that. Um, and then also I see that you selected the dental for Employee Plus Children. Um, you selected the short-term disability for employee only. And then the, uh, vision, critical illness, group accident, behavioral health and the IDX Social Plus for Employee Plus Family. Um, so again, if this is not exactly what you're wanting, please make sure to give us a call back as soon as possible so we can make these adjustments for you. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM-

Conversation Format

Speaker speaker_0: Your call has been recorded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, this message is for Ryan. This is Victoria with Benefits and a Card. We administer the medical insurance being offered through MAU. Um, and we did receive a enrollment form that you signed and dated on the 2nd of April requesting coverage, uh, through MAU. We have a couple of questions regarding the form. Um, it looks like you selected two different medical plans to en- enroll into, um, and for two different coverage levels for that. So, we need to verify which plan you're wanting, um, and if you want it for Employee Plus Children or Employee Plus Family. Um, also I'm noticing here that we are missing your, uh, dependent children's socials. Um, so, uh, as of right now, went ahead and

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