

Transcript: VICTORIA

Taylor-5727179941658624-6250786786689024

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Perkins? Yes. Hey, Mr. Perkins. This is Victoria. I'm with, uh, Benefits 10 O Guard. We administer the, uh, medical insurance being offered through Hamilton/Riker Group. Yes, ma'am. Hey. So, it looks like on your enrollment form you selected a couple different plans to enroll into, but you also selected to decline. So, I was just calling to see if you're wanting to enroll or if you're trying to decline the, uh, benefits. Um... I was trying to decline it. Okay. All right. Well, that's all I needed to verify with you. Mokay. You have a wonderful day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Mr. Perkins?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, Mr. Perkins. This is Victoria. I'm with, uh, Benefits 10 O Guard. We administer the, uh, medical insurance being offered through Hamilton/Riker Group.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Hey. So, it looks like on your enrollment form you selected a couple different plans to enroll into, but you also selected to decline. So, I was just calling to see if you're wanting to enroll or if you're trying to decline the, uh, benefits.

Speaker speaker_2: Um... I was trying to decline it.

Speaker speaker_1: Okay. All right. Well, that's all I needed to verify with you.

Speaker speaker_2: Mokay.

Speaker speaker_1: You have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you. Bye-bye.