

Transcript: VICTORIA

Taylor-5721544883912704-5656980184055808

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Financial on a Card. This is Victoria. How can I help you? Yeah, I just got a text message from you guys talking about my first paycheck in 30 days, but I don't understand. So this is for medical insurance, if you happen to work through like a staffing or a temp agency. Uh, they typically give you 30 days from the date of your first check to get enrolled. Oh. Well, I'm okay right now, ma'am. Okay. I know some of our, um, clients will automatically enroll members into coverage. Uh, what's the name of the agency that you work for? I work for Lee Health, or Lee Physician Group, as a patient access specialist. Is that the name of the staffing agency you're going through? Uh, guess so. Oh, uh, per- uh, Partners Personnel, I'm sure. Oh, okay. So they don't automatically enroll members, though if you are interested, um, you would have 30 days from the date of your first check to get enrolled. Okay. All right, ma'am. I'll, I'll talk to you guys another time. Thank you. You're welcome. Have a-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Financial on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, I just got a text message from you guys talking about my first paycheck in 30 days, but I don't understand.

Speaker speaker_1: So this is for medical insurance, if you happen to work through like a staffing or a temp agency. Uh, they typically give you 30 days from the date of your first check to get enrolled.

Speaker speaker_2: Oh. Well, I'm okay right now, ma'am.

Speaker speaker_1: Okay. I know some of our, um, clients will automatically enroll members into coverage. Uh, what's the name of the agency that you work for?

Speaker speaker_2: I work for Lee Health, or Lee Physician Group, as a patient access specialist.

Speaker speaker_1: Is that the name of the staffing agency you're going through?

Speaker speaker_2: Uh, guess so. Oh, uh, per- uh, Partners Personnel, I'm sure.

Speaker speaker_1: Oh, okay. So they don't automatically enroll members, though if you are interested, um, you would have 30 days from the date of your first check to get enrolled.

Speaker speaker_2: Okay. All right, ma'am. I'll, I'll talk to you guys another time. Thank you.

Speaker speaker_1: You're welcome. Have a-