Transcript: VICTORIA Taylor-5720702994006016-5227116359761920

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Renee. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 26th of March. It looks like on this form you did select both of the Insure Plus plans. Um, unfortunately, you cannot have both, uh, so we're just unsure exactly of what you're wanting to enroll into as far as medical. Um, if you will, please give us a call back. Our phone number is 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for Renee. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 26th of March. It looks like on this form you did select both of the Insure Plus plans. Um, unfortunately, you cannot have both, uh, so we're just unsure exactly of what you're wanting to enroll into as far as medical. Um, if you will, please give us a call back. Our phone number is 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.