

Transcript: VICTORIA

Taylor-5688049728012288-4805846747889664

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, ma'am. Uh, I see an ad on the phone. This is someone to open the job, right? This is for medical insurance if you work through, like, a staffing or temp agency. For MAU? Yes, we administer medical insurance for MAU. Yeah. Just I have a contact at MAU and I am looking for a job, but, um, uh... And I'm not actually even open to jobs. They're hiring or no. Is this the hiring? No, ma'am. This is the, the benefits administrators. So we just do their medical insurance. You'll have to contact them directly about the job assignments. Oh, all right. All right, all right. I'm sorry. All right. Thank you. Mm-hmm. You're welcome. Have a good day. Thank you. Thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes, ma'am. Uh, I see an ad on the phone. This is someone to open the job, right?

Speaker speaker_1: This is for medical insurance if you work through, like, a staffing or temp agency.

Speaker speaker_2: For MAU?

Speaker speaker_1: Yes, we administer medical insurance for MAU.

Speaker speaker_2: Yeah. Just I have a contact at MAU and I am looking for a job, but, um, uh... And I'm not actually even open to jobs. They're hiring or no. Is this the hiring?

Speaker speaker_1: No, ma'am. This is the, the benefits administrators. So we just do their medical insurance. You'll have to contact them directly about the job assignments.

Speaker speaker_2: Oh, all right. All right, all right. I'm sorry. All right. Thank you. Mm-hmm.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: Thank you. Thank you.

Speaker speaker_1: Thank you. Bye-bye.