Transcript: VICTORIA Taylor-5655401084534784-4722065298210816

## **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, Victoria. Uh, this is Justin with the Nevada Department of Health and Human Services. Um, am I calling the right place for, uh, employment verifications? I've got somebody from Partners Personnel Management. Uh, no. We just administer medical insurance for Partners Personnel. We don't necessarily do the, um, employment verifications. Think you would have to contact them directly. Got it. Okay. That was just... Uh, this was the phone number that she had on her phone so I was hoping we would be good but, uh, I do appreciate your, uh, your time today. You're welcome. You have a wonderful day. You as well. Bye-bye. Thank you. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Hi, Victoria. Uh, this is Justin with the Nevada Department of Health and Human Services. Um, am I calling the right place for, uh, employment verifications? I've got somebody from Partners Personnel Management.

Speaker speaker\_0: Uh, no. We just administer medical insurance for Partners Personnel. We don't necessarily do the, um, employment verifications. Think you would have to contact them directly.

Speaker speaker\_1: Got it. Okay. That was just... Uh, this was the phone number that she had on her phone so I was hoping we would be good but, uh, I do appreciate your, uh, your time today.

Speaker speaker\_0: You're welcome. You have a wonderful day.

Speaker speaker\_1: You as well. Bye-bye.

Speaker speaker 0: Thank you. Bye-bye.