

Transcript: VICTORIA

Taylor-5646398388355072-5388846608072704

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi, Victoria. So I was recently employed through Doherty Staffing Solutions and I am no longer M so I am just trying to get a end date for my health insurance. Okay. Um, what is the last four of your Social? 0981. And your first and last name? Hunter Bednar. Do you mind verifying your address and date of birth? Yep. 12236 County Road 23, Brandon, Minnesota 56401, uh, May 12th, 1998, 305-121-1998. Okay. Phone number 320-232-7166? Yep. And then email is gonna be the number 12, your first initial, last name at gmail.com? Correct. Okay. Give me one second. Mm-hmm. Okay, so it looks like it ended yesterday, on April 6th of 25. Okay. Am I gettin', gonna get like a closure notice in the mail? Uh, I'm, I'm not sure if that's something that is automatically sent out. I mean, I can put, I can put together a statement of coverage for you and send it to your email. Okay. Yeah, 'cause I'm just getting a new job, and my new job doesn't have health insurance so I'll, I'll need that closure notice for the state 'cause it's a life-changing event I've been told. So, that's all I'm trying to get figured out here. So my end date of my current health insurance was yesterday, or today? Yesterday, April 6th, 2025. Okay. All right. Yeah, I'll go ahead and, um, put in the request to put together a statement of coverage. It will take some time for us to, to get that to you. It typically takes anywhere from 24 to 48 business hours. Okay. That's fine. Sure. And did you need help with anything else? I don't think so. Okay. You have a wonderful day. You too. Thank you. Bye-bye. Hey.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, Victoria. So I was recently employed through Doherty Staffing Solutions and I am no longer M so I am just trying to get a end date for my health insurance.

Speaker speaker_0: Okay. Um, what is the last four of your Social?

Speaker speaker_1: 0981.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Hunter Bednar.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: Yep. 12236 County Road 23, Brandon, Minnesota 56401, uh, May 12th, 1998, 305-121-1998.

Speaker speaker_0: Okay. Phone number 320-232-7166?

Speaker speaker_1: Yep.

Speaker speaker_0: And then email is gonna be the number 12, your first initial, last name at gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Give me one second.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay, so it looks like it ended yesterday, on April 6th of 25.

Speaker speaker_1: Okay. Am I gettin', gonna get like a closure notice in the mail?

Speaker speaker_0: Uh, I'm, I'm not sure if that's something that is automatically sent out. I mean, I can put, I can put together a statement of coverage for you and send it to your email.

Speaker speaker_1: Okay. Yeah, 'cause I'm just getting a new job, and my new job doesn't have health insurance so I'll, I'll need that closure notice for the state 'cause it's a life-changing event I've been told. So, that's all I'm trying to get figured out here. So my end date of my current health insurance was yesterday, or today?

Speaker speaker_0: Yesterday, April 6th, 2025.

Speaker speaker_1: Okay. All right.

Speaker speaker_0: Yeah, I'll go ahead and, um, put in the request to put together a statement of coverage. It will take some time for us to, to get that to you. It typically takes anywhere from 24 to 48 business hours.

Speaker speaker_1: Okay. That's fine.

Speaker speaker_0: Sure. And did you need help with anything else?

Speaker speaker_1: I don't think so.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Hey.