Transcript: VICTORIA Taylor-5641869269090304-6353882236534784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, ma'am. Good afternoon. I have seen this message from ManCan and I called the number. Okay. Uh, so we administer medical insurance for ManCan staffing. Yes. My name is Casma Josmin. What... Is like an enrollment month? Um, ManCan is not in a open enrollment period currently, but are you a new hire with them? Yes, ma'am. Okay. So, they typically give you 30 days from the date of your first check to get enrolled into benefits if you're interested. No, I'm not... Because I already have my benefits on. Okay. Uh, the message was just letting you know that benefits-Oh. ... are being offered. Okay. Okay. So. Thank you very much. Thank you. I love that. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes, ma'am. Good afternoon. I have seen this message from ManCan and I called the number.

Speaker speaker_1: Okay. Uh, so we administer medical insurance for ManCan staffing.

Speaker speaker_2: Yes. My name is Casma Josmin. What... Is like an enrollment month?

Speaker speaker_1: Um, ManCan is not in a open enrollment period currently, but are you a new hire with them?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. So, they typically give you 30 days from the date of your first check to get enrolled into benefits if you're interested.

Speaker speaker 2: No, I'm not... Because I already have my benefits on.

Speaker speaker_1: Okay. Uh, the message was just letting you know that benefits-

Speaker speaker_2: Oh.

Speaker speaker_1: ... are being offered.

Speaker speaker_2: Okay. Okay.

Speaker speaker_1: So.

Speaker speaker_2: Thank you very much. Thank you. I love that.

Speaker speaker_1: You're welcome.