

Transcript: VICTORIA

Taylor-5619005669163008-6438746046513152

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, yeah. I am calling because, um, I want to cancel benefits, or I guess, um, decline coverage. Okay. What's the name of the agency you work for? Uh, Megaforce. And the last four of your Social? Um, 4357. And your first and last name? Taylor-Hood. Do you mind verifying your address and date of birth? Nope. Um, that's... The address is 4957 Mill Road, Grifton, North Carolina. And you said the date of birth? Yes, ma'am. Okay. That date of birth is, um, 07/25/2005. All right. Phone number 252-775-0408? Correct. And then email is taylorhood1600@gmail.com? Yep. Okay. Yeah. It looks like we went ahead and declined the coverage for you, so you're good to go. Okay. Okay, good. I just wanted to make sure... Okay, thank you. You're welcome. You have a wonderful day. All right. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Um, yeah. I am calling because, um, I want to cancel benefits, or I guess, um, decline coverage.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, Megaforce.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: Um, 4357.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Taylor-Hood.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: Nope. Um, that's... The address is 4957 Mill Road, Grifton, North Carolina. And you said the date of birth?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. That date of birth is, um, 07/25/2005.

Speaker speaker_0: All right. Phone number 252-775-0408?

Speaker speaker_1: Correct.

Speaker speaker_0: And then email is taylorhood1600@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. Yeah. It looks like we went ahead and declined the coverage for you, so you're good to go.

Speaker speaker_1: Okay. Okay, good. I just wanted to make sure... Okay, thank you.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: All right. Bye-bye.

Speaker speaker_0: Bye-bye.