

Transcript: VICTORIA

Taylor-5617000862498816-6131359971852288

Full Transcript

Thank you for calling this is Victoria. How can I help you? I just got a text message about your ***** program. It says, um, I don't know what it is or what I'm calling for, but it just says that my benefits are coming to an end and to call- This is for medical insurance. Oh, okay. Yeah. I don't know. I just got that text message. Okay. Do you work through like a staffing or a temp agency? Um, yes, through a temporary agency. Okay. So we work for multiple staffing agencies. I'm not h- sure who you specifically work with, but, um, if you're a new hire with them, they do give you 30 days from the date of your first check to get enrolled into benefits. O- Okay. Then that's probably what it is. Okay. Nevermind then. I was just concerned because I got a automated, like, text message and I was like, "I don't even know what this is," but okay then.

Conversation Format

Speaker speaker_0: Thank you for calling this is Victoria. How can I help you?

Speaker speaker_1: I just got a text message about your ***** program. It says, um, I don't know what it is or what I'm calling for, but it just says that my benefits are coming to an end and to call-

Speaker speaker_0: This is for medical insurance.

Speaker speaker_1: Oh, okay. Yeah. I don't know. I just got that text message.

Speaker speaker_0: Okay. Do you work through like a staffing or a temp agency?

Speaker speaker_1: Um, yes, through a temporary agency.

Speaker speaker_0: Okay. So we work for multiple staffing agencies. I'm not h- sure who you specifically work with, but, um, if you're a new hire with them, they do give you 30 days from the date of your first check to get enrolled into benefits.

Speaker speaker_1: O- Okay. Then that's probably what it is. Okay. Nevermind then. I was just concerned because I got a automated, like, text message and I was like, "I don't even know what this is," but okay then.