Transcript: VICTORIA Taylor-5602703808970752-6738244608770048

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, is this Elijah? Three . Hey, this message is for Elijah. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 3rd of January. It looks like on the enrollment form you did make a couple selections, um, but you also selected to not participate in the benefits, so we're unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 844-886-5373. We're open, uh, Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, pr- Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, is this Elijah?

Speaker speaker_0: Three .

Speaker speaker_1: Hey, this message is for Elijah. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 3rd of January. It looks like on the enrollment form you did make a couple selections, um, but you also selected to not participate in the benefits, so we're unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 844-886-5373. We're open, uh, Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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