Transcript: VICTORIA Taylor-5601748069826560-6581512553283584

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah. Um, I got a... I just got the message about some kind of benefits. What kind of benefits are they? This is for medical insurance, if you work here, like a staffing or a temp agency. Yeah, I'm in a temp agency. I'm with... I'm with ManCan. Um, but I've already got medical. I've got Medicaid and Medicare, so... Okay, that's fine. It's just... It's not something you have to have. It's just- Right. Did you get like a text message or a phone call? Yeah, saying that I have three days till... to contact you guys about it, so... Yeah, so this is just if you're interested. If you already have coverage elsewhere and you're not interested, there's nothing you need to do on your end. Okay. Yeah, yeah, I've already got... I'm already covered. Okay, that's fine. Thank you. You're welcome. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah. Um, I got a... I just got the message about some kind of benefits. What kind of benefits are they?

Speaker speaker_0: This is for medical insurance, if you work here, like a staffing or a temp agency.

Speaker speaker_1: Yeah, I'm in a temp agency. I'm with... I'm with ManCan. Um, but I've already got medical. I've got Medicaid and Medicare, so...

Speaker speaker_0: Okay, that's fine. It's just... It's not something you have to have. It's just-

Speaker speaker_1: Right.

Speaker speaker_0: Did you get like a text message or a phone call?

Speaker speaker_1: Yeah, saying that I have three days till... to contact you guys about it, so...

Speaker speaker_0: Yeah, so this is just if you're interested. If you already have coverage elsewhere and you're not interested, there's nothing you need to do on your end.

Speaker speaker_1: Okay. Yeah, yeah, I've already got... I'm already covered.

Speaker speaker_0: Okay, that's fine.

Speaker speaker_1: Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye-bye.