

Transcript: VICTORIA

Taylor-5593718206283776-6345115486961664

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits... excuse me, Anacard. This is Victoria. How can I help you? Yeah, I have a question ... I'm sorry. We have a really bad connection. I'm only hearing every other word you're saying. Um, my name is Crawford. I just received a text about benefits and I'm not sure what benefits are they, are they from? This is for, uh, medical insurance, if you work through, like, a staffing or temp agency. Oh, no. No, no, I'm not. Okay. Then you can just disregard the message. We probably just had a, a wrong number.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits... excuse me, Anacard. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, I have a question ...

Speaker speaker_1: I'm sorry. We have a really bad connection. I'm only hearing every other word you're saying.

Speaker speaker_2: Um, my name is Crawford. I just received a text about benefits and I'm not sure what benefits are they, are they from?

Speaker speaker_1: This is for, uh, medical insurance, if you work through, like, a staffing or temp agency.

Speaker speaker_2: Oh, no. No, no, I'm not.

Speaker speaker_1: Okay. Then you can just disregard the message. We probably just had a, a wrong number.