

Transcript: VICTORIA

Taylor-5589599581421568-6179384826052608

Full Transcript

... to like a mobile voicemail system. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, this message is for Laura. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, um, and we did attempt to send you your ID card, uh, for the MEC teller Rx, but, uh, it was returned back to us so we were just trying to verify your mailing address. Um, I do also see here that your coverage is not currently active and hasn't been active for a few weeks now, so we're just unsure if you still work with them. Um, either way, if you'll just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. Press one to save your message, press two to li... Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: ... to like a mobile voicemail system. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hey, this message is for Laura. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, um, and we did attempt to send you your ID card, uh, for the MEC teller Rx, but, uh, it was returned back to us so we were just trying to verify your mailing address. Um, I do also see here that your coverage is not currently active and hasn't been active for a few weeks now, so we're just unsure if you still work with them. Um, either way, if you'll just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: Press one to save your message, press two to li... Thank you for calling. Goodbye.