

Transcript: VICTORIA

Taylor-5576089229279232-4542685738123264

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? I had received a call from you guys and I was at work and then I received a text. So, um, I just started a job so I don't know if it's my job that I started insurance or UnitedHealthcare is what I have. I'm just trying to figure it out 'cause I said I'd lose it. I don't wanna lose my coverage, so... Wow. Okay. Um, yeah, this is for, uh, medical insurance- Mm-hmm. ... if you work through like a staffing or a temp agency. No, I work for a car dealership so... I used to work for the temp, or a temp service or staffing company, but I do- I have a full-time job now. Okay. Yeah. This is just for the, um, staffing agency. Okay, okay. I appreciate it, ma'am. You're welcome. Have a good day. Thanks. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: I had received a call from you guys and I was at work and then I received a text. So, um, I just started a job so I don't know if it's my job that I started insurance or UnitedHealthcare is what I have. I'm just trying to figure it out 'cause I said I'd lose it. I don't wanna lose my coverage, so...

Speaker speaker_1: Wow. Okay. Um, yeah, this is for, uh, medical insurance-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... if you work through like a staffing or a temp agency.

Speaker speaker_2: No, I work for a car dealership so... I used to work for the temp, or a temp service or staffing company, but I do- I have a full-time job now.

Speaker speaker_1: Okay. Yeah. This is just for the, um, staffing agency.

Speaker speaker_2: Okay, okay. I appreciate it, ma'am.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: Thanks. You too.