

Transcript: VICTORIA

Taylor-5533952342540288-5889841083760640

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, I'm wanting to opt out of coverage. Okay. Uh, what is the name of the agency you work for? Uh, I'm working for Surge Staffing. And the, uh, last four of your social? 2351. And your first and last name? Devin Morton. Okay. Do you mind verifying your address and date of birth? Uh, oh, crap. I think I've actually moved since I put that in. Uh, it's, I think the address is listed at 100 Tishomingo Street in Tupelo, Mississippi 38804. Uh, my date of birth is, uh, 01/25/1990. Okay. Uh, phone number 662-815-0136? Yes. And then email is devinrmorton@gmail.com? Yes. Okay. And you're wanting to opt out, correct? Correct. All righty. I will go ahead and take care of that for you. Do you need help with anything else? Nope, that'll be all. All righty. You have a wonderful day. All right, thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, I'm wanting to opt out of coverage.

Speaker speaker_0: Okay. Uh, what is the name of the agency you work for?

Speaker speaker_1: Uh, I'm working for Surge Staffing.

Speaker speaker_0: And the, uh, last four of your social?

Speaker speaker_1: 2351.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Devin Morton.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Uh, oh, crap. I think I've actually moved since I put that in. Uh, it's, I think the address is listed at 100 Tishomingo Street in Tupelo, Mississippi 38804. Uh, my date of birth is, uh, 01/25/1990.

Speaker speaker_0: Okay. Uh, phone number 662-815-0136?

Speaker speaker_1: Yes.

Speaker speaker_0: And then email is devinrmorton@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And you're wanting to opt out, correct?

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. I will go ahead and take care of that for you. Do you need help with anything else?

Speaker speaker_1: Nope, that'll be all.

Speaker speaker_0: All righty. You have a wonderful day.

Speaker speaker_1: All right, thank you.

Speaker speaker_0: Thank you. Bye-bye.