

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Hello. I would want to register for the benefits. Okay. What's the name of the agency you work for? My name? The name of the agency that you work for. Oh, Man- Mangan. Mangan. And the last four of your social? Oh. Um, I forgot. I don't have it right now. I'm sorry. Okay. I wouldn't be- Are, are you open tomorrow? Yes. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Okay, maybe I'll just do it tomorrow then. Okay. Thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_1: Hello. I would want to register for the benefits.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: My name?

Speaker speaker_0: The name of the agency that you work for.

Speaker speaker_1: Oh, Man- Mangan. Mangan.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Oh. Um, I forgot. I don't have it right now. I'm sorry.

Speaker speaker_0: Okay. I wouldn't be-

Speaker speaker_1: Are, are you open tomorrow?

Speaker speaker_0: Yes. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time.

Speaker speaker_1: Okay, maybe I'll just do it tomorrow then.

Speaker speaker_0: Okay.

Speaker speaker_1: Thank you.

Speaker speaker_0: You're welcome.

Speaker speaker_1: Have a good day.

Speaker speaker_0: You too.