

## **Transcript: VICTORIA**

**Taylor-5460299515740160-5079699210420224**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling, uh, Benefits on the Card. This is Victoria. How can I help you? Um, actually, I think I just figured it out. Um, I was trying to enroll online but, um, it wasn't working. Now, I think it is. So, um, I'll call back if I have any issues. Okay. Sure. All right. Thank you. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling, uh, Benefits on the Card. This is Victoria. How can I help you?

Speaker speaker\_2: Um, actually, I think I just figured it out. Um, I was trying to enroll online but, um, it wasn't working. Now, I think it is. So, um, I'll call back if I have any issues.

Speaker speaker\_1: Okay. Sure.

Speaker speaker\_2: All right. Thank you.

Speaker speaker\_1: Thank you.