

Transcript: VICTORIA

Taylor-5452563918929920-4687538203705344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Car. This is Victoria. How can I help you? Hey, how are you doing today? Good. How are you? I'm doing fine. Um, I just got a text message from Megaforce saying that I would be, like, automatically opted into coverage, and I do not want to be. Okay. What's the, uh, last four of your social? 0581. Your first and last name? Omari, uh, Steele. And then, uh, do you mind verifying your address and date of birth? Um, could I give you two, two addresses? Yeah. Well, I mean, we only need one, but, uh, whatever... If you could just verify whatever it needs to be, I can update it if need be. Um, 3913 Starling Point Drive. And my birthday is June 27th, 2005. Okay. And on that address it's apartment H4, Winterville, North Carolina, 28590? It's II4. Double I, 4. Okay. I as in indigo, I as in indigo, 4? Yep. Okay. Phone number is 252-576-7170. Yes, ma'am. And you're wanting to decline? Yes, ma'am. Okay. All righty. I will go ahead and decline it for you, and you're good to go from here. Okay. Thank you. You have a good one. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Car. This is Victoria. How can I help you?

Speaker speaker_2: Hey, how are you doing today?

Speaker speaker_1: Good. How are you?

Speaker speaker_2: I'm doing fine. Um, I just got a text message from Megaforce saying that I would be, like, automatically opted into coverage, and I do not want to be.

Speaker speaker_1: Okay. What's the, uh, last four of your social?

Speaker speaker_2: 0581.

Speaker speaker_1: Your first and last name?

Speaker speaker_2: Omari, uh, Steele.

Speaker speaker_1: And then, uh, do you mind verifying your address and date of birth?

Speaker speaker_2: Um, could I give you two, two addresses?

Speaker speaker_1: Yeah. Well, I mean, we only need one, but, uh, whatever... If you could just verify whatever it needs to be, I can update it if need be.

Speaker speaker_2: Um, 3913 Starling Point Drive. And my birthday is June 27th, 2005.

Speaker speaker_1: Okay. And on that address it's apartment H4, Winterville, North Carolina, 28590?

Speaker speaker_2: It's H4. Double I, 4.

Speaker speaker_1: Okay. I as in indigo, I as in indigo, 4?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. Phone number is 252-576-7170.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: And you're wanting to decline?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. All righty. I will go ahead and decline it for you, and you're good to go from here.

Speaker speaker_2: Okay. Thank you. You have a good one.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_3: Bye.