

## **Transcript: VICTORIA**

**Taylor-5396801411039232-6004786512478208**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, this is Tony Tucker. I'm sorry I missed your call. But if you could leave your name and number, I'll get back to you as soon as I'm available. Thank you and have a good day. Hey, this message is for Tony. This is Victoria with Benefits on a Card. We administer medical insurance for Crown Services, um, and we sent you a text earlier today about the auto-enrollment for Crown Staffing, um, and we did get the response that you sent wanting more information about it. Uh, so I figured I'd just give you a call to kind of go over it. Um, so Crown Services will automatically enroll you into one of the medical plans that they offer, the MEC TeleRx. Um, this medical plan provides coverage for your preventative healthcare, so it covers things like yearly physicals, vaccinations and preventative screenings at 100% as long as you stay in network. Um, it does also come with a subscription to FreeRx, which is a prescription plan. If it is one of the covered medications, it would be free. Um, and the plan itself for employee only would be, uh, \$15.62 a week. Your employer will automatically enroll you into this plan 30 days from the date of your first paycheck. So if this is something that you're not interested in, please give us a call back so we can opt you out. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang- Your message has been sent. Thank you for calling. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, this is Tony Tucker. I'm sorry I missed your call. But if you could leave your name and number, I'll get back to you as soon as I'm available. Thank you and have a good day.

Speaker speaker\_2: Hey, this message is for Tony. This is Victoria with Benefits on a Card. We administer medical insurance for Crown Services, um, and we sent you a text earlier today about the auto-enrollment for Crown Staffing, um, and we did get the response that you sent wanting more information about it. Uh, so I figured I'd just give you a call to kind of go over it. Um, so Crown Services will automatically enroll you into one of the medical plans that they offer, the MEC TeleRx. Um, this medical plan provides coverage for your preventative healthcare, so it covers things like yearly physicals, vaccinations and preventative screenings

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