

Transcript: VICTORIA

Taylor-5393777668702208-6346262851928064

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, I, um, work and through Resurge now and they told me to call this number to opt out all benefits. Okay. What's the last four of your Social? Uh, 3318. And your first and last name? Anthony Geoffrey. Okay. Do you mind verifying your address and date of birth? Address, uh, 227A North Ninth Street, Cambridge, Ohio, and birthday, 7/16/96. And then phone number, 740-705-4856? Yep. Yeah. Email is tonygeoffrey73@gmail.com? Yeah. All righty. I will go ahead and decline the coverage and you're good to go from here. Does that mean, like, nothing will come out of my checks and that's, uh, everything there? Yes, I'm declining the coverage for you. Okay. I didn't know if there was, like, an extra step I had to do then. Nope, you're good to go from here. Well, I appreciate it. Yes, sir. Have a wonderful day. You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, I, um, work and through Resurge now and they told me to call this number to opt out all benefits.

Speaker speaker_1: Okay. What's the last four of your Social?

Speaker speaker_2: Uh, 3318.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Anthony Geoffrey.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: Address, uh, 227A North Ninth Street, Cambridge, Ohio, and birthday, 7/16/96.

Speaker speaker_1: And then phone number, 740-705-4856?

Speaker speaker_2: Yep. Yeah.

Speaker speaker_1: Email is tonygeoffrey73@gmail.com?

Speaker speaker_2: Yeah.

Speaker speaker_1: All righty. I will go ahead and decline the coverage and you're good to go from here.

Speaker speaker_2: Does that mean, like, nothing will come out of my checks and that's, uh, everything there?

Speaker speaker_1: Yes, I'm declining the coverage for you.

Speaker speaker_2: Okay. I didn't know if there was, like, an extra step I had to do then.

Speaker speaker_1: Nope, you're good to go from here.

Speaker speaker_2: Well, I appreciate it.

Speaker speaker_1: Yes, sir. Have a wonderful day.

Speaker speaker_2: You too. All right. Bye-bye.

Speaker speaker_1: Bye.