

## **Transcript: VICTORIA**

**Taylor-5369183661637632-6679553923792896**

### **Full Transcript**

Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Hey, is this Ms. Carter? Yes. Hey, this is Victoria again. Um, I'm just calling you back and letting you know one other thing I forgot to mention to you. So since we uncanceled the enrollment and added, uh, switched it to employee plus child, it will take about one to two weeks for those changes to be processed through your payroll. Um, so just- Okay. ... keep that in mind. Okay, thank you. Yes, ma'am. You have a wonderful day. You, too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Hey, is this Ms. Carter?

Speaker speaker\_1: Yes.

Speaker speaker\_2: Hey, this is Victoria again. Um, I'm just calling you back and letting you know one other thing I forgot to mention to you. So since we uncanceled the enrollment and added, uh, switched it to employee plus child, it will take about one to two weeks for those changes to be processed through your payroll. Um, so just-

Speaker speaker\_1: Okay.

Speaker speaker\_2: ... keep that in mind.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_2: Yes, ma'am. You have a wonderful day.

Speaker speaker\_1: You, too. Bye-bye.