Transcript: VICTORIA Taylor-5343054412169216-6339866178666496

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Is this like for insurance? Yes, if you happen to work through like a staffing or temp agency. Oh. Is this like with DeKalb County? It's not specific- Okay. ... to a county, sir. This is if you work through a staffing or temp agency. Oh. This is like health insurance, right? Yes, sir. Medical insurance- Okay. ... if you work through a staffing or temp agency. Oh. Because I work for DeKalb County School System. Do you work through a staffing agency? Uh, no. I work for the school system. Okay. It's possible we have the wrong phone number. Um, this is specifically for people that work through like a staffing or temp agency. Oh. Okay. See you later.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Is this like for insurance?

Speaker speaker_1: Yes, if you happen to work through like a staffing or temp agency.

Speaker speaker_2: Oh. Is this like with DeKalb County?

Speaker speaker_1: It's not specific-

Speaker speaker_2: Okay.

Speaker speaker_1: ... to a county, sir. This is if you work through a staffing or temp agency.

Speaker speaker_2: Oh. This is like health insurance, right?

Speaker speaker_1: Yes, sir. Medical insurance-

Speaker speaker_2: Okay.

Speaker speaker_1: ... if you work through a staffing or temp agency.

Speaker speaker_2: Oh. Because I work for DeKalb County School System.

Speaker speaker_1: Do you work through a staffing agency?

Speaker speaker_2: Uh, no. I work for the school system.

Speaker speaker_1: Okay. It's possible we have the wrong phone number. Um, this is specifically for people that work through like a staffing or temp agency.

Speaker speaker_2: Oh. Okay. See you later.