

Transcript: VICTORIA

Taylor-5341348822695936-4684552357462016

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Michael. This is Victoria with Benefits on a Card. Uh, calling in on behalf of TRC Staffing in regards to the medical insurance that they offer. Um, so I'm looking at a enrollment form that you recently filled out on the 7th of April. It looks like you selected a few different plans for employee plus family, but we only have a dependent spouse listed for you. Uh, so we needed to verify if you were wanting to add children onto that or if you just wanted the coverage for you and your spouse. Another thing we need to verify is the medical plan that you would like to enroll into. Um, it looks like you selected the VIP Plus as well as the MEC Enhanced. Um, unfortunately, you cannot have both of those, so, um, as of right now, what we are gonna enroll you into is the VIP Plus, the dental, um, the term life vision critical illness group accident behavioral health, the IDX Social Plus, um, the FreeRx, and the virtual primary care that you selected but for you and your spouse. If this is not exactly what you're wanting, just give us a call back so that we can make the adjustments needed. Our phone number is 844-878-4531. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Again, that phone number is 844-878-4531. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Michael. This is Victoria with Benefits on a Card. Uh, calling in on behalf of TRC Staffing in regards to the medical insurance that they offer. Um, so I'm looking at a enrollment form that you recently filled out on the 7th of April. It looks like you selected a few different plans for employee plus family, but we only have a dependent spouse listed for you. Uh, so we needed to verify if you were wanting to add children onto that or if you just wanted the coverage for you and your spouse. Another thing we need to verify is the medical plan that you would like to enroll into. Um, it looks like you selected the VIP Plus as well as the MEC Enhanced. Um, unfortunately, you cannot have both of those, so, um, as of right now, what we are gonna enroll you into is the VIP Plus, the dental, um, the term life

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