Transcript: VICTORIA Taylor-5340537161957376-6569637549621248

Full Transcript

Your call may be monitored or recorded... Thank you for calling VSP. ... for quality assurance purposes. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first . Okay, we were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two. An authorization number, press three. Enter the last four digits of the member... Enter the last four digits of the member's Social Security number. Enter the last four digits of the member's Social Security number . Now, enter the member's date of birth as month, day, and year. For example, for March 5th, 2022, enter 03052022 . Our records show this member is Rico Jones. If that's correct, press one. If not, press two. Our records show this member is Rico Jones. If that's correct, press one. If not, press two. Enter the last four digits of the member's Social Security number . Now, enter the member's date of birth as month, day, and year. For example, for March 5th, 2022, enter 03052022 . Our records show this member is Rico Jones. If that's correct, press one. If not, press two. Our records show this member is Rico... Enter the last four digits of the member's Social Security number . Enter the last four digits of the member's Social Security number . Now, enter the member's date of birth as month, day, and year. For example, for March 5th, 2022 . Our records show this member is Rico Jones. If that's correct, press one. If not, press two .

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded...

Speaker speaker_1: Thank you for calling VSP.

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_1: To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first . Okay, we were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two. An authorization number, press three. Enter the last four digits of the member... Enter the last four digits of the member's Social Security number. Enter the last four digits of the member's Social Security number . Now, enter the member's date of birth as month, day,

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