

## **Transcript: VICTORIA**

**Taylor-5327196305801216-5496814362214400**

### **Full Transcript**

Thank you for calling Benefits by Nakara. This is Victoria. How can I help you? Hi, ma'am. Um, I just started with social staffing and and I, I said I'm gonna do the opt out of the insurance within the first 30 days. Okay. Uh, what's the last four of your Social? 6931. And your first and last name? Laura Stephens. All right. Do you mind verifying your address and date of birth? It's 150 Valley View Drive, Albertville, Alabama 35951. My date of birth is 4-26-88. All right. Phone number 256-293-1467? Yes, ma'am. And then email is first name leann88@gmail.com? Yes, ma'am. All righty. I will go ahead and decline the coverage and you're good to go from here. All right. Thank you so much. You're welcome. Have a good day.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits by Nakara. This is Victoria. How can I help you?

Speaker speaker\_1: Hi, ma'am. Um, I just started with social staffing and and I, I said I'm gonna do the opt out of the insurance within the first 30 days.

Speaker speaker\_0: Okay. Uh, what's the last four of your Social?

Speaker speaker\_1: 6931.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Laura Stephens.

Speaker speaker\_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker\_1: It's 150 Valley View Drive, Albertville, Alabama 35951. My date of birth is 4-26-88.

Speaker speaker\_0: All right. Phone number 256-293-1467?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: And then email is first name leann88@gmail.com?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: All righty. I will go ahead and decline the coverage and you're good to go from here.

Speaker speaker\_1: All right. Thank you so much.

Speaker speaker\_0: You're welcome. Have a good day.