

## **Transcript: VICTORIA**

**Taylor-5320745584214016-5370728786214912**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for David. This is Victoria with Benefits and a Card. We administer medical insurance for BGS, and we did receive a enrollment form that you signed and dated yesterday. It looks like, um, on the form you did select to enroll into the virtual primary care benefit for just yourself but you also selected to decline coverage, so we're just unsure if you're wanting to enroll or not. Uh, if you are wanting to enroll, just give us a call back-

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for David. This is Victoria with Benefits and a Card. We administer medical insurance for BGS, and we did receive a enrollment form that you signed and dated yesterday. It looks like, um, on the form you did select to enroll into the virtual primary care benefit for just yourself but you also selected to decline coverage, so we're just unsure if you're wanting to enroll or not. Uh, if you are wanting to enroll, just give us a call back-