

Transcript: VICTORIA

Taylor-5309433143672832-5584911809167360

Full Transcript

Thank you for calling coverage. This is Victoria. How can I help you? Yes, I'm here to decline the insurance coverage. Okay. Uh, what's the name of the agency you work for? American Staff Corp. And the last four of your Social? 1280. And your first and last name? Austin Stewart. Have you received your first paycheck yet? Not yet. Okay. I just need to make a file for you and then once I get it made, I'll be able to opt you out. Uh, what is your full Social? 447-06-1280. Date of birth? 03-13-1994. And then, uh, your mailing address. 516 South Oklahoma Street, Catoosa, Oklahoma 74015. Okay. So 516 South Oklahoma Street? Yes, ma'am. Catoosa. All right. Oh. And then zip code is, uh, 74015, right? Yes, ma'am. Okay. Phone number is the same number you're calling from? Yes, ma'am. And then what would be a good email? austinwstewart1994@gmail.com. Okay. So I just made your file and I'm declining the coverage now. Um, now you may receive a text message in the next one to two weeks. It's just a reminder sent to all new hires about the auto enrollment. Um, and since we're declining coverage today, you don't have to call back so you're good to go, sir. Okay. All right. Thank you, ma'am. You're welcome. You have a wonderful day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling coverage. This is Victoria. How can I help you?

Speaker speaker_1: Yes, I'm here to decline the insurance coverage.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: American Staff Corp.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 1280.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Austin Stewart.

Speaker speaker_0: Have you received your first paycheck yet?

Speaker speaker_1: Not yet.

Speaker speaker_0: Okay. I just need to make a file for you and then once I get it made, I'll be able to opt you out. Uh, what is your full Social?

Speaker speaker_1: 447-06-1280.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 03-13-1994.

Speaker speaker_0: And then, uh, your mailing address.

Speaker speaker_1: 516 South Oklahoma Street, Catoosa, Oklahoma 74015.

Speaker speaker_0: Okay. So 516 South Oklahoma Street?

Speaker speaker_1: Yes, ma'am. Catoosa.

Speaker speaker_0: All right.

Speaker speaker_1: Oh.

Speaker speaker_0: And then zip code is, uh, 74015, right?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Phone number is the same number you're calling from?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And then what would be a good email?

Speaker speaker_1: austinwstewart1994@gmail.com.

Speaker speaker_0: Okay. So I just made your file and I'm declining the coverage now. Um, now you may receive a text message in the next one to two weeks. It's just a reminder sent to all new hires about the auto enrollment. Um, and since we're declining coverage today, you don't have to call back so you're good to go, sir.

Speaker speaker_1: Okay. All right. Thank you, ma'am.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: You too. Bye-bye.