

Transcript: VICTORIA

Taylor-5308719005089792-6221690942177280

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, Victoria. My name is Chris. Uh, it seems the call a minute ago jumped off, so apologies for that. Um, the reason I'm calling is I wanted to see whether or not it was possible to get a copy of what would have been a, uh, 1095 tax document, as I had you guys for insurance, uh, through a recruiting company. I'm not sure if that's something that you can help me with or if that's more of a, like, you guys are the central, uh, kind of connection for some insurance companies that handle, like, the medical, dental, uh, sides of things. Okay. Um, yeah, so we're just the administrators for the staffing agencies. Mm-hmm. To my knowledge, um, I, I believe it would be someone in the HR department at that staffing agency or someone in payroll that might have that form. Okay. Um... Yeah. The reason that I wanted to check with you guys is, uh, this... the document I'm looking for would have been from, uh, is that 2023? Uh, maybe starting in 2022. Um, and the other documents that I've received from, like, this past year came directly from the insurance company. Um, so if you're just the administrative side, not sure if that gives you any better indication as to if that's someone within your company's, you know, field, I suppose. Yeah, we don't, we don't handle the tax documents at all. Okay. Um... Yeah. Okay. A- and it's one that I'm not even sure if is fully necessary, but I'm just trying to find some backup documentation. So, um... Got it. Okay. Well, I'll give them a reach. Um, luckily, I think this is one that is not super crazy, uh, important if you don't have it, but, uh, I appreciate your assistance. Yes, sir. You have a wonderful day. You too. Thanks. Bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, Victoria. My name is Chris. Uh, it seems the call a minute ago jumped off, so apologies for that. Um, the reason I'm calling is I wanted to see whether or not it was possible to get a copy of what would have been a, uh, 1095 tax document, as I had you guys for insurance, uh, through a recruiting company. I'm not sure if that's something that you can help me with or if that's more of a, like, you guys are the central, uh, kind of connection for some insurance companies that handle, like, the medical, dental, uh, sides of things.

Speaker speaker_0: Okay. Um, yeah, so we're just the administrators for the staffing agencies.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: To my knowledge, um, I, I believe it would be someone in the HR department at that staffing agency or someone in payroll that might have that form.

Speaker speaker_1: Okay. Um...

Speaker speaker_0: Yeah.

Speaker speaker_1: The reason that I wanted to check with you guys is, uh, this... the document I'm looking for would have been from, uh, is that 2023? Uh, maybe starting in 2022. Um, and the other documents that I've received from, like, this past year came directly from the insurance company. Um, so if you're just the administrative side, not sure if that gives you any better indication as to if that's someone within your company's, you know, field, I suppose.

Speaker speaker_0: Yeah, we don't, we don't handle the tax documents at all.

Speaker speaker_1: Okay. Um...

Speaker speaker_0: Yeah.

Speaker speaker_1: Okay. A- and it's one that I'm not even sure if is fully necessary, but I'm just trying to find some backup documentation. So, um...

Speaker speaker_0: Got it.

Speaker speaker_1: Okay. Well, I'll give them a reach. Um, luckily, I think this is one that is not super crazy, uh, important if you don't have it, but, uh, I appreciate your assistance.

Speaker speaker_0: Yes, sir. You have a wonderful day.

Speaker speaker_1: You too. Thanks. Bye.

Speaker speaker_0: Thank you. Bye-bye.