

Transcript: VICTORIA

Taylor-5290916259872768-6073688673009664

Full Transcript

Thank you for calling Benefits by Card. This is Victoria. How can I help you? Well, I started working with Surge Staffing and they told me I had to call this number about my, uh, healthcare benefits, I guess. Okay. You said you're with Surge Staffing? Yes. Okay. Are you trying to opt out of the auto enrollment? Yes. Okay. Uh, let me pull up your file. What's the last four of your Social? 2170. And your first and last name? Austin Deppernet. Do you mind verifying your address and date of birth? 628 Buckeye Avenue, Sydney, Ohio 45365, and my date of birth is October 31st, 1996. And then phone number 937-404-8084? Yes. And then email is first and last name 981@yahoo.com? Yes. Okay. I will go ahead and opt you out of the auto enrollment. Do you need help with anything else? Uh, no, thank you. All righty. You have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits by Card. This is Victoria. How can I help you?

Speaker speaker_1: Well, I started working with Surge Staffing and they told me I had to call this number about my, uh, healthcare benefits, I guess.

Speaker speaker_0: Okay. You said you're with Surge Staffing?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Are you trying to opt out of the auto enrollment?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Uh, let me pull up your file. What's the last four of your Social?

Speaker speaker_1: 2170.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Austin Deppernet.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: 628 Buckeye Avenue, Sydney, Ohio 45365, and my date of birth is October 31st, 1996.

Speaker speaker_0: And then phone number 937-404-8084?

Speaker speaker_1: Yes.

Speaker speaker_0: And then email is first and last name 981@yahoo.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. I will go ahead and opt you out of the auto enrollment. Do you need help with anything else?

Speaker speaker_1: Uh, no, thank you.

Speaker speaker_0: All righty. You have a wonderful day.

Speaker speaker_1: You too.