

Transcript: VICTORIA

Taylor-5258080200343552-6395316975353856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 336-904-5486. Hey, this message is for Quentin. This is Victoria with Benefits on a Card. Um, we administer medical insurance for, uh, the resource company, and we did receive a enrollment form that you signed and dated on the 7th of April. It looks like on the form you did select a couple things to enroll into. We just have a couple questions 'cause you also selected, um, the coverage level for employee plus children, but we do not have your dependent children listed. We would need their names, date of births, and Social Security numbers in order to, um, add them on. Um, so if you'll just give us a call back, our phone number is 800-497-4856. We are, we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time, and our phone number is 800-497-4856. Now, I do also see here that we will have to verify your eligibility. Um, however, we are just missing your dependent information such as the names, date of births, and Social Security numbers of the children you would like to cover. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 336-904-5486.

Speaker speaker_2: Hey, this message is for Quentin. This is Victoria with Benefits on a Card. Um, we administer medical insurance for, uh, the resource company, and we did receive a enrollment form that you signed and dated on the 7th of April. It looks like on the form you did select a couple things to enroll into. We just have a couple questions 'cause you also selected, um, the coverage level for employee plus children, but we do not have your dependent children listed. We would need their names, date of births, and Social Security numbers in order to, um, add them on. Um, so if you'll just give us a call back, our phone number is 800-497-4856. We are, we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time, and our phone number is 800-497-4856. Now, I do also see here that we will have to verify your eligibility. Um, however, we are just missing your dependent information such as the names, date of births, and Social Security numbers of the children you would like to cover. Thank you and have a wonderful day.

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