## Transcript: VICTORIA Taylor-5250165870215168-6165714116591616

## **Full Transcript**

Your call may be monitored or recorded for quality purposes -- Please leave your message for 662-977-8289. Hey, this message is for Eduardo. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group. Um, and we did receive a enrollment form that you sign and dated on the 25th of February. Um, we're not sure if you're wanting to enroll in the benefits or if you're wanting to decline coverage. Um, you did not select either/or. So, um, if you are wanting to enroll, just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-rec- Hey, this message is for Eduardo. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group. Um, and we did receive a enrollment form that you sign and dated on the 25th of February. Um, we're not sure if you're wanting to enroll in the benefits or if you're wanting to decline coverage. Um, you did not select either/or. So, um, if you are wanting to enroll, just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality purposes--

Speaker speaker 1: Please leave your message for 662-977-8289.

Speaker speaker\_2: Hey, this message is for Eduardo. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group. Um, and we did receive a enrollment form that you sign and dated on the 25th of February. Um, we're not sure if you're wanting to enroll in the benefits or if you're wanting to decline coverage. Um, you did not select either/or. So, um, if you are wanting to enroll, just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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