Transcript: VICTORIA Taylor-5229921004994560-6486319735029760

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. I received a text message. I just wanted to know, uh, what kind of, what kind of benefits- benefits is this for? This is, like, for medical insurance, if you work through, um, like a staffing or a temp agency. Oh, okay, okay. That was all I wanted to know. Thank you. Okay. Um, do you, are you wanting to enroll or to decline coverage? I wanted to decline coverage. Okay. What's the name of the agency that you work for? Partners Personnel. Okay, gotcha. I don't believe they automatically enroll you into anything. Let me double check. Yeah, so they don't do any automatic enrollment. So if you're not wanting to enroll into the- the benefits, uh, you're good to go from here. Oh, okay. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. I received a text message. I just wanted to know, uh, what kind of, what kind of benefits- benefits is this for?

Speaker speaker_0: This is, like, for medical insurance, if you work through, um, like a staffing or a temp agency.

Speaker speaker_1: Oh, okay, okay. That was all I wanted to know. Thank you.

Speaker speaker_0: Okay. Um, do you, are you wanting to enroll or to decline coverage?

Speaker speaker_1: I wanted to decline coverage.

Speaker speaker_0: Okay. What's the name of the agency that you work for?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: Okay, gotcha. I don't believe they automatically enroll you into anything. Let me double check. Yeah, so they don't do any automatic enrollment. So if you're not wanting to enroll into the- the benefits, uh, you're good to go from here.

Speaker speaker_1: Oh, okay. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.