

## **Transcript: VICTORIA**

**Taylor-5227403101257728-4506393519505408**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Steve. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options . To leave a callback number, press five. Hey, Steven. This is Victoria with Benefits and a Card. Uh, just giving you a call to let you know we did receive the form that you sent over to us, and we were able to have your employer fill out the employer section, and we sent it back to you by email. Um, so just wanted to make sure you were aware of that. If you have any other questions or concerns, feel free to give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your message, press two. To erase and rerecord, press... To leave the number from which you are calling, press pound. To leave another callback number, enter the 10-digit number, then press pound. To leave no number, press pound twice. To cancel, press star. Phone number 800-497-4856. If the number is correct, press one. To reenter the number, press two. To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Steve.

Speaker speaker\_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options . To leave a callback number, press five.

Speaker speaker\_3: Hey, Steven. This is Victoria with Benefits and a Card. Uh, just giving you a call to let you know we did receive the form that you sent over to us, and we were able to have your employer fill out the employer section, and we sent it back to you by email. Um, so just wanted to make sure you were aware of that. If you have any other questions or concerns, feel free to give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: If you're satisfied with the message, press one. To listen to your message, press two. To erase and rerecord, press... To leave the number from which you are calling, press pound. To leave another callback number, enter the 10-digit number, then press pound. To leave no number, press pound twice. To cancel, press star. Phone number 800-497-4856. If the number is correct, press one. To reenter the number, press two. To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent.