

Transcript: VICTORIA

Taylor-5223497788473344-6608223833079808

Full Transcript

Thank you for calling Benefits Center Card, this is Victoria. How can I help you? Yeah. Hi. I'm, uh, Tyson Franklin and, uh, I had questions about, uh, adding my spouse to the benefits. Okay. Um, well, we're not married but, like, she's a... I guess you would call her a domestic partner. And, um, I know I'm right at 30 days, but i- is it too late to do that? Um, let me... Let me take a look and see. What's the name of the agency you work for? Um, TRC. And the last four of your Social? Yeah, um, 6637. All right, and I'm sorry, your first and last name again? Yeah, Tyson Franklin. All right. And then if you'll verify your address and date of birth. Yeah. Date of birth is, uh, 4/2/70 or April 2nd, 1970. Address is 2350 Stevens Center Drive, um, apartment, uh, what is it? 342. And, uh, that's in Duluth, Georgia. The zip code is 30096. And then phone number is 658-7533? Yes. All right, and then email is vsciencedesign@gmail.com. Yes. Okay. Let's see. Um... So technically, you have until next Friday, the 25th to make any final changes- ... to your enrollment, but let me see, 'cause not all employers, um, accept domestic partnerships. So give me one second. Okay. If my computer will load. Yeah, 'cause a person I talked to before said that, uh, TRC does but, uh, you know, w- I'll wait. Okay. Yes, they do. However, you're gonna have to have a affidavit filled out and notarized and send that back to us, um, for us to be able to add them on. Okay. All right. So I am going to, um, send that to your email. Okay, great. Great. And I'll try to get that, uh, in... I guess, again, better get it in before Friday, next Friday. Yeah, if you can. Well, I mean- Okay. ... we would need it by then. Okay. But... All right. Well, that's, that's what I had questions about, so I appreciate your help. Yes, sir. I'm gonna go ahead and send it to the, uh, the vsciencedesign@gmail. Okay. Well, thank you very much. You're welcome. You have a wonderful day. Hey, you too. Bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card, this is Victoria. How can I help you?

Speaker speaker_1: Yeah. Hi. I'm, uh, Tyson Franklin and, uh, I had questions about, uh, adding my spouse to the benefits.

Speaker speaker_0: Okay.

Speaker speaker_1: Um, well, we're not married but, like, she's a... I guess you would call her a domestic partner. And, um, I know I'm right at 30 days, but i- is it too late to do that?

Speaker speaker_0: Um, let me... Let me take a look and see. What's the name of the agency you work for?

Speaker speaker_1: Um, TRC.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: Yeah, um, 6637.

Speaker speaker_0: All right, and I'm sorry, your first and last name again?

Speaker speaker_1: Yeah, Tyson Franklin.

Speaker speaker_0: All right. And then if you'll verify your address and date of birth.

Speaker speaker_1: Yeah. Date of birth is, uh, 4/2/70 or April 2nd, 1970. Address is 2350 Stevens Center Drive, um, apartment, uh, what is it? 342. And, uh, that's in Duluth, Georgia. The zip code is 30096.

Speaker speaker_0: And then phone number is 658-7533?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, and then email is vsciencedesign@gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Let's see. Um... So technically, you have until next Friday, the 25th to make any final changes- ... to your enrollment, but let me see, 'cause not all employers, um, accept domestic partnerships. So give me one second.

Speaker speaker_1: Okay.

Speaker speaker_0: If my computer will load.

Speaker speaker_1: Yeah, 'cause a person I talked to before said that, uh, TRC does but, uh, you know, w- I'll wait.

Speaker speaker_0: Okay. Yes, they do. However, you're gonna have to have a affidavit filled out and notarized and send that back to us, um, for us to be able to add them on.

Speaker speaker_1: Okay. All right.

Speaker speaker_0: So I am going to, um, send that to your email.

Speaker speaker_1: Okay, great. Great. And I'll try to get that, uh, in... I guess, again, better get it in before Friday, next Friday.

Speaker speaker_0: Yeah, if you can. Well, I mean-

Speaker speaker_1: Okay.

Speaker speaker_0: ... we would need it by then.

Speaker speaker_1: Okay.

Speaker speaker_0: But...

Speaker speaker_1: All right. Well, that's, that's what I had questions about, so I appreciate your help.

Speaker speaker_0: Yes, sir. I'm gonna go ahead and send it to the, uh, the vsciencedesign@gmail.

Speaker speaker_1: Okay. Well, thank you very much.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: Hey, you too. Bye.

Speaker speaker_0: Thank you. Bye-bye.