Transcript: VICTORIA Taylor-5216667966816256-6067467450499072

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, is this Rafael? Yes, I am. Hey, this is Victoria. I'm with Benefits on a Card and we administer the medical insurance for surge staffing. O- o- okay, okay. But uh, uh, I can't talk right now. I'm sorry. I'm working. Okay, that's fine. If you'll just give us a call back, that would be greatly appreciated. Absolutely. Thank you. Have a good day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, is this Rafael?

Speaker speaker\_2: Yes, I am.

Speaker speaker\_1: Hey, this is Victoria. I'm with Benefits on a Card and we administer the medical insurance for surge staffing.

Speaker speaker\_2: O- o- okay, okay. But uh, uh, I can't talk right now. I'm sorry. I'm working.

Speaker speaker\_1: Okay, that's fine. If you'll just give us a call back, that would be greatly appreciated.

Speaker speaker\_2: Absolutely. Thank you.

Speaker speaker\_1: Have a good day.