

Transcript: VICTORIA

Taylor-5166566286344192-4593634795372544

Full Transcript

... benefits on a card. How can I help you? Uh, um, I got, I, I, I got a text to call up this number for benefits. Okay, sure. What's the name of the agency you work for? Uh, Partners Personnel. Okay. Um, do you know, are you interested in getting enrolled or do you know what's being offered? Uh, well, I wanna know what's being offered. Okay, so this is for the medical insurance that Partners Personnel offers. There's a couple different plans to choose from. Um, what I can do is I can email you a copy of the benefits guide and it'll lay out like all of the medical plans as well as some of the additional add-ons like dental and vision. Um, it'll go over the pricing for each plan as well, and if you see anything from there that you would like to enroll into, you can call us back to enroll. Okay. What would be a, um- Yeah. ... good email address to send that to? Uh, Brian, B-R-I-A-N, hua7@gmail.com. So B-R-I-A-N H-U-A seven at gmail.com? Yes, ma'am. Okay. And are you a new hire with them? Uh, yeah. Been like, hmm, three weeks. Okay. I was just gonna let you know that they typically give you about, uh, 30 days from the date of your first check to get enrolled. Oh. So, um- Okay. ... as soon as you know what you wanna enroll into, if anything, just call us back from there. Okay. Thank you. Do you have any, do you have any other, uh, questions for me? Uh, is it just 30 days? Uh, what, what happens if it's like past 30 days? Um, if you're past the 30-day window, you would just have to wait for the, uh, company's open enrollment period, which they typically have during October, it looks like, of every year. Okay. Yeah. Okay, yeah. That's, that's all. Thank you. All right. Well, you have a wonderful day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_1: ... benefits on a card. How can I help you?

Speaker speaker_2: Uh, um, I got, I, I, I got a text to call up this number for benefits.

Speaker speaker_1: Okay, sure. What's the name of the agency you work for?

Speaker speaker_2: Uh, Partners Personnel.

Speaker speaker_1: Okay. Um, do you know, are you interested in getting enrolled or do you know what's being offered?

Speaker speaker_2: Uh, well, I wanna know what's being offered.

Speaker speaker_1: Okay, so this is for the medical insurance that Partners Personnel offers. There's a couple different plans to choose from. Um, what I can do is I can email you a copy

of the benefits guide and it'll lay out like all of the medical plans as well as some of the additional add-ons like dental and vision. Um, it'll go over the pricing for each plan as well, and if you see anything from there that you would like to enroll into, you can call us back to enroll.

Speaker speaker_2: Okay.

Speaker speaker_1: What would be a, um-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... good email address to send that to?

Speaker speaker_2: Uh, Brian, B-R-I-A-N, hua7@gmail.com.

Speaker speaker_1: So B-R-I-A-N H-U-A seven at gmail.com?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. And are you a new hire with them?

Speaker speaker_2: Uh, yeah. Been like, hmm, three weeks.

Speaker speaker_1: Okay. I was just gonna let you know that they typically give you about, uh, 30 days from the date of your first check to get enrolled.

Speaker speaker_2: Oh.

Speaker speaker_1: So, um-

Speaker speaker_2: Okay.

Speaker speaker_1: ... as soon as you know what you wanna enroll into, if anything, just call us back from there.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Do you have any, do you have any other, uh, questions for me?

Speaker speaker_2: Uh, is it just 30 days? Uh, what, what happens if it's like past 30 days?

Speaker speaker_1: Um, if you're past the 30-day window, you would just have to wait for the, uh, company's open enrollment period, which they typically have during October, it looks like, of every year.

Speaker speaker_2: Okay. Yeah. Okay, yeah. That's, that's all. Thank you.

Speaker speaker_1: All right. Well, you have a wonderful day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye-bye.