

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, I'm trying to update my benefits. Okay. Uh, what's the name of the agency you work for? MAU. Gotcha. And the last four of your social? 655... Hold up, give me a second. 2277655. Hold on. Let me call you back. Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, I'm trying to update my benefits.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: MAU.

Speaker speaker_0: Gotcha. And the last four of your social?

Speaker speaker_1: 655... Hold up, give me a second. 2277655. Hold on. Let me call you back.

Speaker speaker_0: Okay.