

Transcript: VICTORIA

Taylor-5117431661248512-5190457111134208

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, I was j- just calling... I had a text from you guys talking about I'm gonna have to get health insurance. Um, is that just through, like, Surge thing or do I still... like, will I still get benefits from Returned Polymers or what? I don't know what's Returned Palo is or... Yeah, this is just for medical insurance through, um, a staffing agency. Yeah. So if, like, the place I'm getting hired into has their own, am I supposed to use this? So like I said, this is just for the insurance as long as you're working through the staffing agency. Oh, okay. Yeah. So that's like... Okay. All right. So does it take it out of my check then? Uh, you're with Surge, right? Yeah, I'm through Surge. Okay. So Surge, I know that they automatically enroll members into one of the medical plans unless you opt out beforehand. And yes, it would be deducted from your, uh, check. So if I... I'm through Surge for 90 days before I get hired into full-time at Returned Polymers. So then after that 90 days... Like, I guess I just don't understand. Should I just opt out of it if I'm gonna get benefits from the place we're going full time? It's really up to you whether or not you want the coverage. Um, either way, you would need to let us know if you're okay with being auto enrolled. If you're not, then we would need to pull your file and decline it for you. But like I said, this is just as long as you're working through the staffing agency. So if you get hired on with a company that you're on an assignment with, this coverage is not going to be carried over. This is just as long as you're with the staffing agency. I gotcha. Yeah. Um, I guess I might just call in tomorrow and then I'll probably just opt out of it or something. Okay, that's fine. But for now, we'll just keep letting it go until I talk to my mother, see what she thinks. I don't know. This is the first time I've ever been in, like, a staffing agency situation here. I'm still learning as I go, I guess. Okay. Yeah. Um, I know they don't en- automatically enroll you until 30 days from the date of your first paycheck. Okay. All right. Yes, sir. That'll work. I greatly appreciate it. Yes, sir. You have a wonderful day. Yes, ma'am. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, I was j- just calling... I had a text from you guys talking about I'm gonna have to get health insurance. Um, is that just through, like, Surge thing or do I still... like, will I still get benefits from Returned Polymers or what?

Speaker speaker_0: I don't know what's Returned Palo is or... Yeah, this is just for medical insurance through, um, a staffing agency.

Speaker speaker_1: Yeah. So if, like, the place I'm getting hired into has their own, am I supposed to use this?

Speaker speaker_0: So like I said, this is just for the insurance as long as you're working through the staffing agency.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: Yeah.

Speaker speaker_1: So that's like... Okay. All right. So does it take it out of my check then?

Speaker speaker_0: Uh, you're with Surge, right?

Speaker speaker_1: Yeah, I'm through Surge.

Speaker speaker_0: Okay. So Surge, I know that they automatically enroll members into one of the medical plans unless you opt out beforehand. And yes, it would be deducted from your, uh, check.

Speaker speaker_1: So if I... I'm through Surge for 90 days before I get hired into full-time at Returned Polymers. So then after that 90 days... Like, I guess I just don't understand. Should I just opt out of it if I'm gonna get benefits from the place we're going full time?

Speaker speaker_0: It's really up to you whether or not you want the coverage. Um, either way, you would need to let us know if you're okay with being auto enrolled. If you're not, then we would need to pull your file and decline it for you. But like I said, this is just as long as you're working through the staffing agency. So if you get hired on with a company that you're on an assignment with, this coverage is not going to be carried over. This is just as long as you're with the staffing agency.

Speaker speaker_1: I gotcha. Yeah. Um, I guess I might just call in tomorrow and then I'll probably just opt out of it or something.

Speaker speaker_0: Okay, that's fine.

Speaker speaker_1: But for now, we'll just keep letting it go until I talk to my mother, see what she thinks. I don't know. This is the first time I've ever been in, like, a staffing agency situation here. I'm still learning as I go, I guess.

Speaker speaker_0: Okay. Yeah. Um, I know they don't en- automatically enroll you until 30 days from the date of your first paycheck.

Speaker speaker_1: Okay. All righty.

Speaker speaker_0: Yes, sir.

Speaker speaker_1: That'll work. I greatly appreciate it.

Speaker speaker_0: Yes, sir. You have a wonderful day.

Speaker speaker_1: Yes, ma'am. You too.

Speaker speaker_0: Thank you. Bye-bye.